



These terms and conditions apply to the **Vitality Travel Local Flights competition** taking place from 8 March until 2024 and will end on 31 March 2024. **Five lucky winners each stand a chance to win a return flight for two with a local Vitality Travel airline partner.** The applicable social media post and these terms and conditions will provide details in respect of this competition.

The competition is open to anyone who meets the eligibility criteria below. Qualifying participants earn one entry for each comment on the relevant competition post on:

1. @Discovery\_SA on Facebook or X channels; or
2. @DiscoveryVitality on Facebook, X or @vitalitysa\_ on Instagram

By taking part in this competition, you agree to and accept these terms and conditions.

## The competition **and who qualifies**

- 1| The promoters are Discovery Bank Ltd and Discovery Vitality (Pty) Ltd, Airlink, CemAir, LIFT and South African Airways also referred to as 'promoter', 'us', 'we', and 'our'.
- 2| The 'participant' is the qualifying client who has chosen to take part in the competition.
- 3| All information relating to this competition and any information we publish on any competition material forms part of the terms and conditions.
- 4| The competition starts when the social media post is published on 8 March until 2024 and ends at 23:59 (South African Standard Time) on 31 March 2024.



## Qualifying for this **competition**

- 5| The competition is open to all active Facebook and X users who meet the qualifying criteria.
- 6| This competition is open to Discovery Bank clients and full Vitality Health members with a qualifying Discovery Bank product, in South Africa, who are 18 years or older and are:
  - 6.1. A Discovery Bank primary accountholder or secondary cardholder with any of the below products:
    - a. A Discovery Bank Transaction Account with pay-as-you-transact fees.
    - b. A Discovery Bank Transaction Account with bundled fees.
    - c. A Discovery Bank Credit Card Account.
    - d. A Discovery Bank Suite.
    - e. A Discovery Account,
    - f. have an active Vitality Money status.
- 7| The qualifying Discovery Bank account must be in good standing as defined [here](#).
- 8| Clients with Discovery Bank savings products only must upgrade to a Discovery Bank transaction or credit card account to qualify for the competition. Credit approval is subject to income verification and creditworthiness.
- 9| Clients with the previous Discovery Card product, which is now administered by Discovery Bank, are required to switch their previous Discovery Card to a new Discovery Bank credit card product and activate Vitality Money to qualify for the competition.
- 10| By entering this competition, social media users agree to have their posts shared on Discovery and Vitality's social media accounts. If a participant's post is commented on or shared by a Discovery social media account, it does not necessarily mean this participant is a competition winner.

## How the **competition** works

- 11| To have a valid competition entry, the participant needs to post a reply on the @Discovery\_SA and @Vitality\_SA social media posts according to the qualifying requirements to earn a spot in the draw. The response post must include the following:
  - 11.1 An answer to the question asked in the post caption.
  - 11.2 The hashtag #LoveVitalityTravel and #DiscoveryBestBank.
- 12| There is no limit to the number of competition entries over the competition period.



- 13| For Discovery Bank and Discovery Vitality to see participants' content, the posts need to be visible to a public audience.
- 14| From the qualifying entries, we will select one participant as a winner through a lucky draw.
- 15| The winner will be selected by means of an electronic draw by 5 April 2024 in accordance with the applicable auditing processes.
- 16| The winners will be contacted by 12 April 2024 by direct message on social media, telephone call or email.
- 17| The winner must give us some of their personal information so we can provide them with their prize. For example, their ID number and contact details. By entering this competition, you therefore agree and consent to the processing of your personal information by the promoter for this purpose.
- 18| If a winner does not respond to a direct message on the participating social media platforms within 24 hours for any reason including suspension of the social media account by the social media platform provider, they forfeit the prize, and we will select a new winner.
- 19| By accepting the prize, the winner voluntarily assumes all risks and dangers related to it.
- 20| The prize is for the personal use of the winner only, and cannot be resold, transferred or exchanged for cash.
- 21| Vitality travel airline partner terms and conditions shall apply.

## The **prize**

- 22| The prize consists of two return flights individuals with each one of the local Vitality Travel airline partners. (Two return flights for each winner).
- 23| A total of five winners will be randomly selected and randomly paired with one Vitality Travel local flight partner (Airlink, CemAir, FlySafair, LIFT or South African Airways).
- 24| All other costs, including transport to the airport and any taxes will be covered by the winner and guest.
- 25| FlySafair prize: Two (2) domestic return standard fare flight vouchers which include one checked-in bag and standard taxes, but excludes any extras such as extra checked luggage, priority boarding, changes, etc. The flight voucher will be valid for one (1) year from date of issue. The prize is non-transferable and cannot be exchanged for cash. Visa's, airport transfers and related expenses will not be paid and are the responsibility of the prize winner. All FlySafair Standard Terms and Conditions of Booking and carriage will apply to this competition. Our Standard Terms and Conditions may be located at: <https://www.flysafair.co.za/about-us/legal-ts-cs/terms-of-booking-carriage>
- 26| By accepting the prize, the winner voluntarily assumes all risks and dangers related to it.



**27|** We do not make any representations or give any guarantees that:

27.1 Your entry or participation in the competition may result in you winning a prize; and

27.2 We do not make any representations or give any guarantees that:

27.2.1 Your entry or participation in the competition will result in you winning a prize;

27.2.2 A prize, or any aspect thereof, will meet your requirements, preferences or expectations; or

27.2.3 A prize, or any aspect thereof, will be satisfactory, punctual, free from defects, safe, reliable or fit for any particular purpose.

27.2.4 A prize, or any aspect thereof, will be satisfactory, punctual, free from defects, safe, reliable or fit for any particular purpose.

28. Where you choose to include a companion in your travel arrangements:

28.1 These terms and conditions will apply mutatis mutandis to your companion, and you undertake to make them aware thereof, it being recorded that these terms and conditions will apply to your companion irrespective of whether you made them aware of it;

28.2 You assume full responsibility for them; and

28.3 Where a companion is a minor, you will ensure that they are at all times accompanied by you or an adult appointed by you.

## **Additional** terms and conditions

**28|** Additional Airlink, CemAir, FlySafair, LIFT and South African Airways terms and conditions apply.

**29|** [Discovery Bank account terms and conditions](#) and [Vitality Money main rules terms and conditions apply](#).

**30|** The promoters reserve the right to cancel or change the competition rules subject to giving notice ahead of time. If this happens, participants will lose and abandon any rights they may have against the promoters, our affiliates and associated companies to the extent permitted by law.

**31|** If required by legislation or for other legal reasons, the promoters reserve the right to cancel this competition at once and without notice. If this happens, all participants agree to lose any rights that they may have in terms of this competition. Participants accept that they will have no recourse against the promoters or the promoters' agents to the extent permitted by law. We further reserve the right to cancel this competition at once and without notice if the competition is held to be or becomes unlawful.

**32|** The promoters are not legally responsible for any misrepresentation caused by an unintentional copy error, typing error or omission that may occur in any competition material.

**33|** Any violation or attempt to violate any of these rules will result in immediate disqualification.

**34|** Participants need to get their own tax advice about any benefit they may get in terms of these rules. The promoters are not responsible for any tax consequences.



- 35|** When you engage with Discovery, you are entrusting us with your personal information. We are committed to protecting your right to privacy and keeping your information safe. Our Privacy Statement tells you how we collect, use and share your personal information, including personal information about your spouse, employees, dependants, beneficiaries and life assureds, where applicable. Furthermore, this competition falls under the terms of the [privacy statement](#) and is done in accordance with the provisions of the Protection of Personal Information Act 4 of 2013 (**POPIA**).
- 36|** In instances where we establish that the participant commits fraud or miscommunicates any information, we reserve the right to cancel the prize with immediate effect, subject to the fraudulent conduct or miscommunication.
- 37|** For more information on [Vitality Money Main rules](#) , and [Discovery Bank](#) visit the [Vitality Product Rules page](#).

March 2024

