

## Terms and Conditions – Flexicare Survey Lucky Draw.

These terms and conditions apply to the **Flexicare Survey Lucky Draw**. This draw is open to all former and current Flexicare Members who receive the Flexicare survey request by SMS. The former and current Flexicare Members/participants will be required to complete the Flexicare survey in order to stand a chance of winning one of three R1000 Takealot vouchers.

The competition will run from 22 August 2024 to 29 August 2024.

By taking part in this promotion, you agree to and accept these terms and conditions.

### About this document

1. The 'promoter' of the competition is Discovery Health (Pty) Ltd ("Discovery Health") who is also referred to below as 'us', 'we', and 'our'.
2. The 'participant' is the qualifying former or current Flexicare Member who has chosen to participate in the competition.
3. All information relating to this competition and any information we publish on any promotional material forms part of these terms and conditions.

### Qualifying for this competition

- a. The competition is open to all former or current Flexicare Members who participate in and/or complete the survey and are over the age of 18 years old.
- b. This competition is not open to directors, partners, employees, agents, or consultants of the promoter or any other similarly associated individual to Discovery Group or Discovery Vitality or Discovery Bank, its partners or any related third parties.

### How the competition works

1. To participate in the competition, all entrants who are former or current Flexicare Members must complete the survey via the link provided to them in the SMS received from us.
2. Participants will only be able to complete the survey once, and only one entry per person will be entered into the draw to stand a chance of winning one of the aforementioned vouchers.
3. All entries must be completed on or between the above dates to qualify.
4. Any entries made before or after these dates will not be considered as an entry into the competition.
5. Three winners will be randomly selected on 30 August 2024 based on their valid survey completion during the competition period.

### Additional terms and conditions

1. Any violation or attempt to violate any of the rules will result in immediate disqualification of the transgressor.

2. The promoter reserves the right to revise, alter or terminate the competition with immediate effect. In such event, all entrants hereby waive any rights which they may have against Discovery Health and acknowledge that they will have no recourse or claim of any nature against Discovery Health or any entity of the Discovery Group of Companies.
3. If required as a result of legislation or other legal reasons, the promoter reserves the right to terminate this competition immediately. In the event of such termination, all participants agree to waive any rights that they may have in terms of this offer and acknowledge that they will have no recourse against the promoter or its agents.
4. Any personal information relating to the participants will be used in accordance with the Protection of Personal Information Act 04 of 2013 ("POPIA") or comparable legislation. Personal information will be processed in accordance with our privacy statement available at <https://www.discovery.co.za/corporate/privacy/>  
Data pulled for the purposes of the campaign and competition will be based on the completion of The Flexicare survey as stated in the steps above. The entrants' mobile number will be pulled for the purposes of selecting a winner.
5. The promoter does not take any responsibility and shall not be held liable for any loss, injury or damage of any nature caused as a result of the participant's use of the abovementioned voucher/s.
6. Employees of Discovery Health and Discovery Group are not eligible to enter this competition; individuals who are directors, partners, employees, agents of, or consultants to the Promoters or any of the Discovery Group of companies or any other similarly connected individual.
7. By entering this competition, you agree to the terms and conditions set out in this document.