

Dear Pharmacist

Please join our Diabetes Pharmacy Clinic Network

Education is a very important component for members living with diabetes to successfully manage their condition and to prevent disease progression and development of co-morbidities.

We want to extend an invitation to any willing, qualifying pharmacy clinic to join the Diabetes Pharmacy Clinic Network, which will give you access to funding for diabetes care and pathology procedures subject to benefit limits.

A diabetes educator can be a registered PCDT pharmacist, or a nurse working in a pharmacy, who meets the qualification and experience criteria to be included in the Diabetes Educator Network.

Services this Diabetes Pharmacy Clinic Network will offer

The services are for members who have been registered on the Chronic Illness Benefit for type 1 or 2 diabetes mellitus from most schemes administered by Discovery Health.

Diabetes educators at the pharmacy clinic can give the following services to these members:

- Two yearly diabetes education consultations
- One yearly foot screening. Only diabetes educators that have fully completed their practice experience may provide this service.

Service codes and rates table

- All results obtained in the pharmacy (including pathology) need to be made available to the treating doctor and to Discovery Health on Health ID 2.0.

Pharmacy codes	Statement description services	Service	Tariff code
067002-001	DISCDEDU1-DIA-EDUCATION	Diabetes education session from a diabetes educator who has completed both the diabetes course and the required practical experience.	DEDU1
067003-001	DISCDEDUT-DIA-EDUCATION	Diabetes education session from diabetes educator who have completed the diabetes course and are busy with the practical training in the pharmacy clinic.	DEDUT
067004-001	DISCDFSC1-DIA-FOOT	Diabetes foot screening	DFSC1

Please note:

- Visit [Pharmacy tariffs](#) for the latest pharmacy clinic rates.
- Submit the claim with the relevant diabetes ICD10 code e.g: Diabetes Mellitus Type 1 insulin dependent) E10.0 to E10.9, or Diabetes Mellitus Type 2: E11.0 to E11.9

Point of care (POC) pathology codes and rates table

- Pathology codes are only payable when the tests are *requested and referred by the treating doctor* and indicated on the claim.
- The below codes are for monitoring purposes. Discovery Health will make available a laboratory pathology referral form for use by pharmacy clinics.
- A diabetes educator that is not a registered nurse and does not meet the experience criteria, will not be able to claim for point of care pathology and foot screening as it is outside of their scope of practice.

Pharmacy codes	Statement description services	Service	Tariff code
007370-021	DISC4064-HBA1C	HbA1C	4064
000817-001	DISC4032-CREATI- SERUM	Serum creatinine	4032
005350-021	DISC4147-TRIGLYCERIDE	Triglyceride	4147
001310-021	DISC4027-TOT-CHOLESTEROL	Cholesterol total	4027

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Pharmacy codes	Statement description services	Service	Tariff code
004340-021	DISC4028-HDL-CHOLESTEROL	HDL cholesterol	4028
No NAPPI	NA	LDL cholesterol (Payment only for chemical determination by pathology laboratory)	No Code
000777-001	DISC4171-U&E	U&E:-Sodium-+-potassium-+-chloride-+-CO2-+-urea	4171
008380-021	DISC4188-DIPSTICK-URINE	Urine-dipstick,-per-stick-(irrespective-of-the-number-of-tests-on-stick)	4188
000917-001	DISC4221-CREATI-URINE	Urine-creatinine	4221
067001-001	DISC4223-CREAT-CLEARANCE	Creatinine-clearance	4223
008896-654	DISC4261-ALB-QUANTI-MICRO	Micro-Albumin:-Quantitative	4261
009996-654	DISC4262-ALB-QUALI-MICRO	Micro-Albumin:-Qualitative	4262

Please note:

- Visit [Pharmacy tariffs](#) for the latest pharmacy clinic rates
- *Point of care devices need to be approved by Discovery Health to ensure accuracy.*
- *The point of care tests are only payable in pharmacies when referred/requested by a doctor. Alternatively refer the patient to the pathologist.*

Requirements for participation by a pharmacy clinic in the Diabetes Pharmacy Clinic Network

Participation of the pharmacy clinics in the Diabetes Pharmacy Clinic Network is voluntary and open to any pharmacy clinic that meets the following requirements:

- Has at least one diabetes educator with own BHF practice number,
- Is participating in the Wellness Network at the time of applying for participation in this Diabetes Pharmacy Clinic Network.
- Has a private consultation room within the pharmacy with appropriate clinic equipment and furniture and an easily accessible bathroom.
- Has Good Pharmacy Practice ("GPP") compliance and is registered with the South African Pharmacy Council
- Has an electronic clinical practice management claims submission system with the ability to submit the claim using the diabetes educator's own BHF practice number as the *treating provider*.
- Has the ability to send results and reports to the treating doctor and Discovery Health.
- Has appropriate referral networks in place (including pathology and general practitioners).
- Ensures that the Diabetes Educators are clearly and visibly indicated in the pharmacy and the clinic.

If you want your pharmacy to join the Diabetes Pharmacy Clinic Network, you must:

1. Apply for a *BHF practice number* for your registered nurse.
2. Ensure the nurse enrolls and completes an accredited diabetes course. (See the handbook for details)
3. Confirm with your software vendor that your pharmacy claim system is able to submit the diabetes educator's BHF number as the *'treating provider'* in the diabetes claim line. Where this is not available, the pharmacy will not be able to claim the diabetes service.
4. Complete the attached agreement and submit together with the diabetes educator's course certificate to us at Provider_Administration@discovery.co.za.
5. Submit the diabetes educator's activity log and mentor form when the diabetes educator's practical experience is completed.

If you have any questions, please write to us at healthpartnerinfo@discovery.co.za. Thank you for your commitment to working with us to make sure the members of the medical schemes we administer continue to have access to affordable medicine and quality service.

Regards



Suzanne van der Walt
Pharmacy network strategies and contracts manager
Discovery Health

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Please complete and send the completed and signed form by fax to 011 539 2784 or email to Provider_administration@discovery.co.za

SECTION A: ONLY COMPLETE WHERE THE PHARMACY EMPLOYS ITS OWN CLINIC HEALTHCARE PROFESSIONALS

A.1 Pharmacy details (owner/employer)			
Owner name	ID / Company number		
Pharmacy name / group list	BHF billing practice code*	*564 as partnership	
Pharmacy or office address	Dispensary e-mail address		
B Clinic diabetes educator 1: <i>Pharmacy to complete on behalf of the registered nurse, or PCDT pharmacist where employed by the Pharmacy.</i>			
Registered nurse's name	BHF and Professional body no	Please tick and submit copies of both registrations	
ID number <small>Submit certified copy</small>	Confirm pharmacy-employed	Please tick	
E-mail address of nurse	Cell phone		
Diabetes Educator course	*562		Direct telephone number in clinic
Submit documentation as per The Diabetes Educator handbook	*563		
B Clinic Diabetes Educator 2: <i>Pharmacy to complete on behalf of your registered nurse, or PCDT pharmacist where employed by the Pharmacy.</i>			
Registered nurse's name	BHF and Professional body no	Please tick and submit copies of both registrations	
ID number <small>Submit certified copy</small>	Confirm pharmacy-employed	Please tick	
E-mail address of nurse	Cell phone		
Diabetes Educator course	*562		Direct telephone number in clinic
Submit documentation as per The Diabetes Educator handbook	*563		
<p>Provisions for participation in the Diabetes Pharmacy Clinic Network</p> <p>The entities described above will hereinafter collectively be referred to as "the Pharmacy" where applicable.</p> <p>The Pharmacy agrees:</p> <ol style="list-style-type: none"> 1.1. to have at least one diabetes educator with her/his own BHF practice number employed in the clinic; 1.2. to make sure that the Pharmacy's vendors upload the codes and rates rate in the invitation letter and not charge more than the 2023 rate and any subsequent rate increases and other changes (including additional future administered schemes and plans) as applied and published in the latest Standard DSP network agreement with the updated Standard Discovery Health pharmacy networks and scheme rates on www.discovery.co.za, unless the agreement is terminated by any one of the parties; 1.3. to the list of participating medical schemes administered by Discovery Health as published in the latest Standard DSP network agreement with the updated Standard Discovery Health pharmacy networks and scheme rates on www.discovery.co.za; 1.4. to take responsibility for and to verify the availability of funds before services are rendered. If not funded by the scheme, self-funding options should be discussed with the patient; 1.5. to act in accordance with the respective professional council's code of conduct and standards and undertakes to ensure that it and employed clinic healthcare professionals (including general practitioners where appropriate) are registered and remain registered with the respective professional councils; 1.6. to act in accordance with Medicines and Related Substances Act 101 of 1965, Pharmacy Act 53 OF 1974, Nursing Act 2005, and Electronic Communications and Transactions Act, 2002 (Act No. 25 of 2002), relating to the consultation, examination and any telemedicine or telephonic process; 1.7. to act and manage the clinic in accordance with the 'Ideal Clinic Manual' as issued by the Department of Health; 1.8. that its clinic and registered nurses must meet the minimum required standards as set out by Discovery Health for staff, to provide diabetes education and diabetes related services, based on their respective qualifications, approved diabetes courses and experience and resulting scope of practice to take place in dedicated private consultation room(s), within a Good Pharmacy Practice compliant pharmacy (applicable in pharmacy owned clinics) that contains appropriate furniture and clinic equipment, with an easily accessible bathroom; 1.9. that pathology codes are only payable when a point-of-care (POC) device is used that has been approved by Discovery Health. Approval is given based on Health Technology Assessment outcomes. Approved devices can be confirmed by the supplier. 1.10. that the Diabetes Educators will complete the required training successfully and submit updated activity record to Discovery Health and claim as per the agreed rate, for these services; 1.11. that no other health professionals employed within the pharmacy clinic charge for the Diabetes Education unless registered as a Diabetes Educator with Discovery Health; 1.12. to obtain appropriate consent from the patient for the education, screenings and point of care pathology as required by the treating provider; 1.13. that when blood is drawn in the pharmacy and sent to the pathology laboratory, no additional phlebotomy fee is chargeable; 1.14. to allow for pre-bookings on patients' request to minimize the chance of lengthy waiting periods. 1.15. to refer Members to appropriate health care professionals where appropriate. 1.16. that the clinic makes use of an electronic clinical practice management claims submission system that is able to submit the BHF practice number of the diabetes educator as the treating provider in the claim; 1.17. that the consultation summary, foot screening report and any other relevant information from each consultation are sent to the treating health professional as well as to Discovery Health in the agreed format and on the agreed digital platform; 1.18. that this agreement is subject to the POPIA agreement previously signed by the pharmacy. 			
Signature date:	For pharmacy:	Signature	
2 0 Y Y M M D D	Name		

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