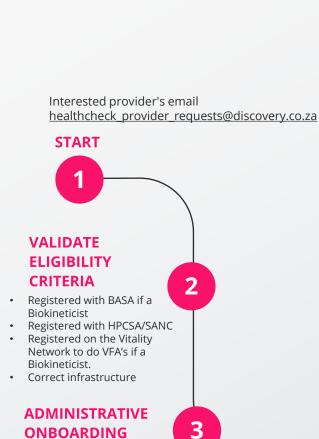
INDEPENDENT CONTRACTOR JOURNEY OVERVIEW



- Sign Service Contract
- Forensics declaration
- Forensic check (MIE)
- Vendor onboarding (Reimbursements)
- SAP Onboarding (to access wellness system)

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DISCOVERY TRAINING

4

TRAINING

PATIENT FOCUS

Clinical training – protocols and

interpretation of results and ranges

Correct testing techniques specifically

blood draws, using cardio check devices and HIV testing and counselling.

- Internal Policies and protocols
- System Navigation
- Operational processes and Navigation

DMS ACCOUNT SET UP

- Ordering stock and consumables
- Assistance with ordering any equipment if required
- Waste collection process and arrangements

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FINALIZE OPERATIONAL REQUIREMENTS

- Add to WhatsApp Groups for support and communication where applicable
- Select offerings
- Receive your event IDs to use on the wellness system

FINAL ACCREDITATION AND GO LIVE

- FAO session
- Online digital assessment
- Support process

ONGOING MONITORING, SUPPORT, REPORTING, INVOICING

- VHC Reporting
- Reconciliations
- Invoicing
- Queries/assistance required
- Monthly SLA reports
- System utilization reports
- VHC outlier reports

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ANNUAL DUE DILLIGENCE

- Annual BASA and HPCSA/ SANC registration
- Equipment calibration certificates
- Annual rate increases and updated contracts

NOTE THE TIME IT TAKES TO GO LIVE IS DEPENDANT ON THE TIME IT TAKES PROVIDERS TO SUBMIT THEIR DOCUMENTATION AND PATIENT FOCUS TRAINING