

## COVID-19 vaccination for under 18s FAQs

COVID-19 vaccination is the single most important thing you can do to protect yourself and others against COVID-19. The pandemic has been deadly, and the fourth wave is amongst us. Given that vaccination is our best hope of beating the pandemic and restoring our national vitality and way of life, we need to encourage vaccination at scale, and hence we are awarding 2 500 Discovery Miles to encourage and recognise COVID-19 vaccination amongst 12 – 17 year olds.

**1. If I activate Vitality Active Rewards for my child after they got vaccinated, will they still earn 2 500 Discovery Miles?**

Yes. If children under 18 are successfully vaccinated against COVID-19 by 31 March 2022 and the main Vitality member on Vitality Active Rewards activates Vitality Active Rewards for their child before 31 March 2022. The Discovery Miles will be allocated periodically from February 2022 and will be allocated to your child's Vitality Active Rewards profile until early April 2022.

**2. Will Kids and Teens earn Discovery Miles if they were vaccinated in another country?**

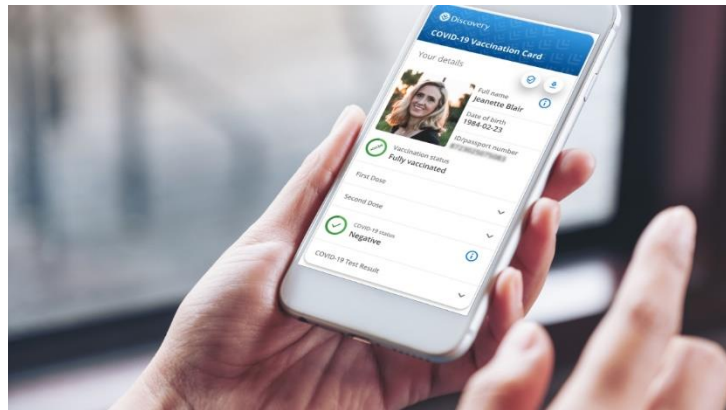
Yes. If they received a COVID-19 vaccination that is accredited by the World Health Organization and recommended to be used by kids and teens (currently Pfizer & Moderna) before 31 March 2022, please send their fully completed vaccine card to [COVIDvaccinepoints@discovery.co.za](mailto:COVIDvaccinepoints@discovery.co.za) so they can earn the 2 500 Discovery Miles.

**3. Why are kids not earning Vitality points for getting the COVID-19 vaccination when they receive points for all other vaccinations?**

We want to directly reward children for getting vaccinated against COVID-19 by rewarding them with Discovery Miles that they can spend on and enjoy themselves. If fully vaccinated by 31 March 2022, the 2 500 Discovery Miles will be allocated into the child's Vitality Active Rewards profile starting early April 2022. If the child doesn't have a Vitality Active Rewards profile, the main member will need to activate one before 31 March 2022 for the child to receive their Discovery Miles. If your child has already been fully vaccinated, they will start receiving their Discovery Miles from early February 2022.

To make sure that your child receives their 2 500 Discovery Miles, please see that their **completed vaccination record** is up to date on the Discovery Connected Care platform by following these steps:

1. Log in using your [Discovery website](#) username and password.
2. In the top navigation menu, select "Medical Aid".
3. Access the Connected Care platform.
4. Click the "Vaccination Navigator".
5. Check to see if your child is fully vaccinated. If they are, their Discovery Miles will be automatically allocated before mid-March 2022.



If your child's completed vaccination record does not display, you can enter the information while logged in. If you need help, contact us on 0860 99 88 77 and select the 'Covid-19 vaccine queries' option.

**4. Why do Kids and Teens only get rewarded for getting their COVID-19 vaccination when they are on Vitality Active Rewards?**

Vitality Active Rewards is the only platform that allows Kids and Teens to spend their awarded Discovery Miles.

**5. Will Kids and Teens earn Discovery Miles if they were vaccinated as part of a clinical trial prior to October 2021?**

Yes. If they received a COVID-19 vaccination that is accredited by the World Health Organization and recommended to be used by kids and teens (currently Pfizer & Moderna), and are considered fully vaccinated, please send their vaccine card to [COVIDvaccinepoints@discovery.co.za](mailto:COVIDvaccinepoints@discovery.co.za) so they can earn the 2 500 Discovery Miles.

**6. How many COVID-19 vaccinations should Kids and Teens receive to qualify for 2 500 Discovery Miles?**

Currently Kids and Teens aged 12 to 17 are eligible for two Pfizer vaccine doses to be considered fully vaccinated against COVID-19. They need to have received both COVID-19 vaccination doses by 31 March 2022 to qualify for 2 500 Discovery Miles.

**7. What COVID-19 vaccinations have been approved in South Africa for Kids and Teens and how do I submit proof?**

In South Africa, Kids and Teens aged 12 to 17 are eligible for two Pfizer vaccines to be considered fully vaccinated against COVID-19. For your child to earn the Discovery Miles, you will need to capture proof of your child's vaccine on [Connected Care](#).

Don't forget, that when capturing your child's vaccination on [Connected Care](#), it tells us that you consent to Discovery Vitality processing your child's vaccination data for purposes of awarding the Discovery Miles under the Vitality Active Rewards for Kids and Vitality Active Rewards for Teens programmes.

**8. Why is Discovery Vitality encouraging Kids and teens to get vaccinated?**

Even though existing technologies were leveraged to develop COVID-19 vaccines, it's important for people to know that no corners were cut. The same clinical trials that would have been required for a formal approval process were still followed, even for emergency-use

authorisations of the vaccines. This applies to all the current COVID-19 vaccines available in South Africa.

There are many good reasons to get your eligible vaccinated against COVID-19, including:

- Getting vaccinated will lower your child's risk of getting COVID-19.
- If your child is infected, it also reduces the risk of serious illness.
- A vaccination is a safer and more reliable way to build your child's immune system than getting infected with COVID-19.
- Once they're fully vaccinated, they can do more of things they enjoy with people they care about.

#### **9. How do I make sure my child earns Discovery Miles?**

The Discovery Miles will be awarded based on your child's complete vaccination record reflecting within the Discovery COVID-19 Vaccination Navigator via the Discovery website. For most Vitality members, their vaccination record will automatically reflect within the Discovery COVID-19 Vaccination Navigator. If not, you can manually upload your child's vaccination record into the Discovery COVID-19 Vaccination Navigator. You will need to select the person on your policy that you're submitting for. Alternatively, call us on 0860998877 and choose the vaccine queries option on the Health or Vitality menu.

#### **10. Will kids get Discovery Miles if they have already been vaccinated?**

Yes, we'll award the COVID-19 Discovery Miles from early February 2022 if your child has already been fully vaccinated against COVID-19 by 31 March 2022.

#### **11. What vaccine does my child have to get to earn Discovery Miles?**

At the moment, two Pfizer vaccines are recognised with the South African Health Products Regulatory Authority (SAHPRA) and available in South Africa for under 18's. Therefore, your child can only earn Discovery Miles for receiving both doses of this vaccine by 31 March 2022 in South Africa.

#### **12. How do I activate Active Rewards for Kids and Teens?**

##### **Vitality Active Rewards for Kids (2 – 13 years old):**

Step 1: Make sure you have the latest version of the Discovery app downloaded.

Step 2: As the Vitality main member, go to your Vitality Active Rewards profile in the Discovery app.

Step 3: Under the 'Kids and Teens' section, activate Vitality Active Rewards for Kids for each eligible child.

Step 4: Create a profile for your child.

*Your child will be only able to engage with the app on your mobile device to ensure digital safety.*

##### **Vitality Active Rewards for Teens (14 – 17 years old):**

Step 1: As the Vitality main member of the policy, go into your Vitality Active Rewards profile on the Discovery app and give consent for your teen to activate Vitality Active Rewards for Teens.

Step 2: Now it's the teen's turn to download the Discovery app on their device, create their own profile, activate Vitality Active Rewards for Teens and start getting rewarded for being active and healthy!

**13. I do not want to register my child on Vitality Active Rewards, can they still earn Discovery Miles?**

Unfortunately, not. Vitality Active Rewards is the only platform that allows children to spend and enjoy Discovery Miles.

**14. I am unable to activate Vitality Active Rewards for my child.**

Please contact us on 0860998877 and select Vitality for a consultant to assist you with your activation if you are experiencing any issues.